

Course Title: Process Modeling Using BPMN

2 Day Workshop – Course BA05

BA05 - Process Modeling Using BPMN

Course ID: BA05

Credits: 14 PDUs

Course Level: Intermediate

Prerequisites:

This course is aimed at people who are practicing Business Analysts or who have had previous Business Analysis training. It is recommended that participants complete the BA01 – Business Analysis Essentials course prior to enrolling or equivalent experience.

Course Objectives: Learn to map your business processes easily and efficiently using the industry standard - BPMN which stands for Business Process Modeling Notation from the Object Management Group (OMG). You will learn the best practices in process mapping using the latest industry standards (BPMN) so that both the business and IT stakeholders will be able to understand the models and map processes consistently through-out your organization.

Included:

- Full Student Guide
- BPMN v2.0 Poster
- BPMN Templates

Course Duration: 2 days

Intended Audience: Project Managers, Business Analysts, Business and IT stakeholders working with analysts

Learning Objectives:

- Provide a solid foundation for applying business process modeling principles and best practices with BPMN
- Demonstrate how to solve practical business problems using BPMN Business Process Diagrams (BPDs)

Course Outline:

Section 1: Introduction

- What is Business Process Modeling?

- What is Business Process Modeling Notation (BPMN)?
- Benefits of BPMN

Section 2: An Overview of Governance

- An overview of governance
- Key governance questions to ask
- What happens if you don't have effective governance?

Section 3: Mapping the Business Problem

- Define a strategic outcomes map
- Define a Business model and relevant processes

Section 4: Modeling simple BPMN structures

- When do you use BPMN?
- What are simple BPMN structures?
- AS-IS vs. TO-BE modeling

Section 5: Modeling complex BPMN structures

- What are complex BPMN structures
- When to use complex BPMN structures

Section 6: Analyzing process models

- Identifying poor process models
- Creating process models that everyone can understand
- Identify criteria for a well-defined process

Section 7: Process mapping versus process modeling

- Determine when to create a process map
- Determine when to create a process model
- Asking the four "Ares"

Section 8: Additional resources

- Learning about BPMN 2.0
- More useful BPMN links
- BPMN 2.0 free editors